



29 June 2006

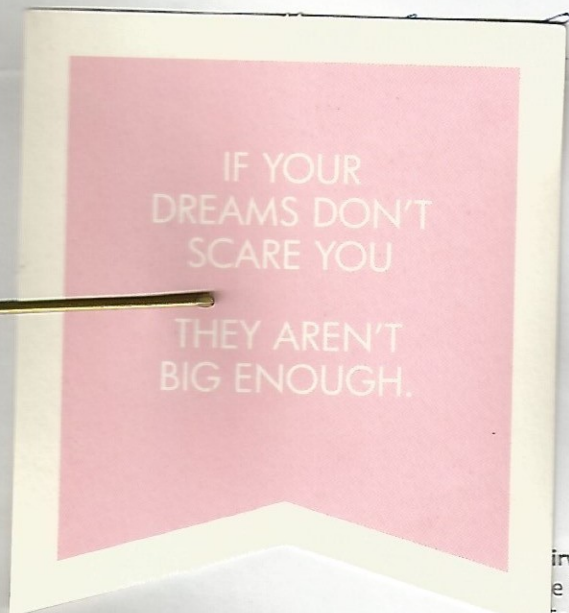
Dear Ms Cheney,

Please find enclosed, two Qantas Club passes which are able to be used in our Domestic and International Qantas Club lounges. The lounge passes need to be used at Qantas owned and operated lounges.

I have also placed 20,000 Frequent Flyer Points in your account. These points are valid to be used in at your leisure and can be utilised for flight upgrades, reward tickets and over 3,000 items available on the Qantas Frequent Flyer website.

Thank you again for taking the time to provide detailed written feedback and speaking with me on the phone. I hope your travels to Christchurch go smoothly and we are able to welcome you aboard a Qantas flight again in the not too distant future.

Kind regards



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